



thyssenkrupp

engineering.tomorrow.together.

At thyssenkrupp we have more than 160,000 employees in nearly 80 countries and annual sales of €43 billion. We are active in automotive engineering, logistics, plant technology, steel production, elevator manufacturing and much more. We work in large and small businesses all around the world – but we always work together. We have over 200 years of experience in industry and the latest cutting-edge technology. We have a position that's right for you, that piques your interest, and that puts your skills to the test.

English speaking students: part-time job!

thyssenkrupp Group Services Gdańsk, Location: Gdańsk

Joining **thyssenkrupp IT Competence Center**, you will become a part of a team of dedicated professionals, who support and develop Global IT Applications and thyssenkrupp infrastructure worldwide. We are the Global Shared Service centre of thyssenkrupp – one of the largest GSS centres in Tri-City. Our Global Application Support team consists of young, passionate enthusiasts who know how to make things happen. As we are constantly growing, we are currently looking for students or graduates with good German skills and an analytical mindset to help us achieve our ambitious objectives. We would be glad to give you a **great opportunity to enter the global IT environment** even if you have not had any experience in the IT area before.

You will have a chance to develop by:

- Working hand in hand with IT Specialists in 400+ applications bundled to different applicative environments
- Getting acquainted with the work of Service Desk / 1st Support Line for diverse topics
- Enhancing/improving existing processes, developing service
- Preparing and updating necessary process documentation
- Working with IT best practices i.e. ITIL, Lean, CMMI
- Cooperating closely with business partners and 3rd party suppliers
- **Having a "buddy" in the team who will help you learn about your day-to-day duties**

Don't worry if you have no experience!

We will provide you with all necessary training!

All we need is:

- Good English language skills
- Availability of 30-35 hours per week
- Willingness to work in and learn about the web-based applications
- Eagerness to perform in a well-organized and target-focused team of 10+ people
- Customer service skills, especially, soft skills in communication via tickets / mail
- Service thinking and analytical skills

What we offer you

- **Attractive working conditions and social benefits:** sports cards (MultiSport), funding of cultural and sports activities, Lux Med private medical care, relocation package
- **Talent and development programs aimed at developing technical and soft skills:** ITIL certification, CISCO certification, co-financing external trainings, German language classes, High Potential Development Program, Leadership Program and Academy
- **"Open door" culture - work in international environment, friendly working atmosphere:** company events such as Summer Party, Christmas Party, Team hangouts, Fresh Fruit Days, flexible working hours

Contact

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We value diversity and therefore welcome all applications, irrespective of gender, nationality, ethnic and social background, religion and beliefs, disability, age, or sexual orientation and identity.